

NOTICE ON THE EXERCISE OF THE CONSUMER'S RIGHT OF WITHDRAWAL FROM A CONTRACT CONCLUDED REMOTELY AND A CONTRACT CONCLUDED OUTSIDE THE SELLER'S PREMISES

CardEmpire, s. r. o., Company ID: 54 646 359, registered office: Námestie 1. mája 66/23, 903 01 Senec, registration: Commercial Register of the Municipal Court Bratislava III, Section: Sro, File No.: 162147/B (hereinafter referred to as the "Seller")

I. Right of Withdrawal from the Contract

1. The consumer has the right to withdraw from the contract without providing any reason within a period of 14 days from the day of receipt of the goods. In the event that the goods are delivered separately, the withdrawal period shall expire 14 days from the day the consumer receives the goods that were delivered last.
2. The consumer is entitled to exercise his/her right of withdrawal by any unequivocally formulated declaration expressing his/her intention to withdraw from the contract. The consumer may use the withdrawal form for distance contracts, which is available on the website at Námestie 1. mája 66/23, 903 01 Senec, and send it either by email to: info@cardempire.sk or by postal mail to the indicated address. If the consumer chooses to send the withdrawal via email, the seller will immediately confirm the receipt of the withdrawal by email.
3. The withdrawal period is preserved if the consumer sends the notice of exercise of the right of withdrawal to the seller no later than the last day of the withdrawal period.

II. Consequences of Withdrawal from the Contract

1. Upon withdrawal from the contract, the seller shall refund to the consumer all payments that were made in connection with the conclusion of the contract, including the costs for the delivery of the goods. This does not include any additional costs if the consumer has chosen a delivery method different from the cheapest standard delivery method offered by the seller.
2. Refunds shall be made to the consumer no later than 14 days from the day the notice of withdrawal from the consumer contract is received. The refund will be made using the same method that the consumer used for payment, unless the consumer explicitly agreed to another method, and without charging any additional fees.
3. The seller is not obliged to refund all payments to the consumer until the goods have been received from the consumer or until the consumer provides proof that

the goods have been returned to the seller. Payment for the purchased goods will be refunded by the seller only after the returned goods have been delivered to the seller's stated address or upon presentation of documentation proving that the goods have been returned, whichever occurs first.

4. The consumer is obliged, no later than 14 days from the day of withdrawal from the contract, to return or deliver the purchased goods to the seller, together with any accessories.
5. The seller is obliged to arrange for the collection of the goods at his/her own expense if, based on the consumer contract, the goods were delivered to the consumer's home at the time of the contract's conclusion and, due to the nature of the goods, it is not possible for the goods to be returned by mail.
6. Upon withdrawal from the contract, the consumer shall bear the direct costs of returning the goods to the seller or to a person authorized by the seller to collect the goods, as well as the costs of returning goods which, due to their nature, cannot be returned by mail. The direct costs associated with returning the goods cannot be reasonably calculated in advance. According to available information, the estimated costs depend on the size and weight of the goods, the distance from which the goods are returned, and the fees charged by the chosen carrier, ranging from 3.5 EUR to 10 EUR.
7. The consumer is responsible for any reduction in the value of the goods resulting from handling the goods beyond what is necessary to determine their characteristics and functionality. The consumer is not responsible for any reduction in the value of the goods if the seller has not fulfilled his/her obligation to provide information regarding the consumer's right to withdraw from the contract.